# CONSTRUCTED IN THE RESERVE TO THE RE



AUGUST 12, 2021 | VIRTUAL EVENT

www.fbcinc.com/cmsconvergence







Thursday, August 12, 2021		
8:00 – 9:00	Things to Know About CMS	
9:00 – 9:15	Welcome	
	George Linares, CMS Chief Technology Officer, OIT	
	Keynote:	
	Colonel (Ret.) Bobby Saxon, Deputy Director, Office of Information Technology (OIT), CMS	
9:15 – 10:00	CCSQ: Journey to the Cloud	
	Mark Plaugher, Acting Director, Information Systems Group (ISG), Clinical Standards and Quality (CCSQ), CMS	
	<b>Brent Weaver,</b> Acting Deputy Group Director, Information Systems Group (ISG), Clinical Standards and Quality (CCSQ), CMS	
10:00 – 10:45	Division of Technical Engineering & Architecture: Reducing Burden with Artificial Intelligence	
	Andres Colón, Senior Technical Analyst, CMS	
	Rick Lee, Senior Technical Analyst, CMS	
10:45 – 10:55	Azure API for FHIR Overview	
	Microsoft Federal	
10:45 - 11:00	Break   Tech Show	
11:00 – 11:45	OAGM: CALM's Migration to the Cloud	
	David Price, Director, Data Systems, Office of Acquisition and Grants Management (OAGM), CMS	
	Sarah Arceo, Customer Relations Group, Office of Acquisition and Grants Management (OAGM), CMS	
	<b>Tema Cooper,</b> Management Analyst, Office of Acquisition and Grants Management (OAGM), CMS	
	<b>Ryan Coleman,</b> Information System Security Officer (ISSO), CALM, Information Security and Privacy Group (ISPG), CMS	
	Anthony Pierce, Chief Product Owner, CALM Application, CMS	
	Diana Litton, Organizational Change Management, Communications, & Training Workstream Lead, CALM, CMS	
11:45 – 12:30	Lunch & Virtual Vendor Exhibits	
11:45 – 11:55	National Government Services Demo	Softrams Demo
11:55 – 12:05	CMS Connect – Powered by ServiceNow	Visit the Leidos booth, we have solutions that span from seafloor to cyberspace!
12:05 – 12:15	Low-code Automation for Continuous Modernization by Appian	Multicloud Security Monitoring with Splunk SIEM
12:15 – 12:25	Databricks Demo	Scope Infotech, Inc. Demo
12:30 – 1:15	OIT: EAC 2.0 w/SRE	
	Mark Oh, Director, Infrastructure and User Services Group (IUSG), Office of Information Technology (OIT), CMS	
	Ketan Patel, CMS Cloud & Technology Advisor, Office of Information Technology (OIT), CMS	
1:15 – 2:00	Executive Roundtable	
	Mark Plaugher, Acting Director, Information Systems Group (ISG), Clinical Standards and Quality (CCSQ), CMS	
	David Price, Director, Data Systems, Office of Acquisition and Grants Management (OAGM), CMS	
	Colonel (Ret.) Bobby Saxon, Deputy Director, Office of Information Technology (OIT), CMS	
	Mark Oh, Director, Infrastructure and User Services Group (IUSG), Office of Information Technology (OIT), CMS	



#### **ActiveNav**



Jack McFarlane 11720 Plaza America Drive, Suite 150 Reston, VA 20190 (703) 862-3376 jack.mcfarlane@activenav.com

ActiveNav's Website

ActiveNav's industry-leading file analysis software helps DoD and Civilian Federal Agencies discover, categorize, and govern their data to comply with regulations such as M-19-21 and CUI.

**Event Supporter** 

#### **ANALYTICA**



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Analytica BD Team 3 Bethesda Metro Center, Suite 820 Bethesda, MD 20814 (202) 470-4806 bdfederal@analytica.net

ANALYTICA's Website

Analytica, an SBA Certified 8(a), HUBZone small business, specializes in data-driven consulting and technology solutions that improve citizen services. Our solutions have been featured by NYU's Governance Lab for driving public sector innovation and are backed by Agile SAFe, ISO and CMMI standards.

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#### **Appian**

Gale Hall 7950 Jones Branch Drive Tysons, VA 22102 (301) 448-7149 gale.hall@appian.com Appian's Website



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#### **BMC Software**



From core to cloud to edge, BMC delivers the software and services that enable over 10,000 global customers, including 84% of the Forbes Global 100, to thrive in their ongoing evolution to an Autonomous Digital Enterprise.

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10500 Little Patuxent Parkway, Suite 400 Columbia, MD 21044 (301) 799-8980

Joe Kostakis

C-HIT

JosephK@c-hit.com C-HIT's Website C-HIT is an innovative Health IT software development and consulting company. We are thought leaders and change agents dedicated to

building user-friendly business solutions. Fully dedicated to supporting CMS, we have partnered with the Agency on all major legislations, initiatives, and programs to help CMS realize its vision and mission.

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#### Cloudera



Jamie Mangum 8281 Greensboro Drive, Suite 450 Tysons, VA 22102 jmangum@cloudera.com Cloudera's Website

At Cloudera, we believe that data can make what is impossible today, possible tomorrow. We empower people to transform complex data into clear and actionable insights. Cloudera delivers an enterprise data cloud for any data, anywhere, from the Edge to AI. Powered by the relentless innovation of the open source community, Cloudera advances digital transformation for the world's largest enterprises.

**Session Supporter** 

#### CGI Federal Inc.

Maria Ferrante 12601 Fair Lakes Circle Fairfax, VA 22033 (703) 227-6000 maria.ferrante@cgifederal.com

CGI Federal Inc.'s Website

CGI Federal has 2+ decades of experience supporting Federal health-focused Agencies across a diverse set of mission-critical systems & program areas. In the health domain, we are a leader in IT Modernization & Digital Transformation- supporting Agencies' adoption of Agile & DevOps, the move to the Cloud, CX/UX, Mobile, 508 Compliance, & Cybersecurity.

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### GDIT

Art of the possible.



DIGITAL MODERNIZATION

CLOUD

ARTIFICIAL INTELLIGENCE

CYBER



#### CyberArk Software, Inc.

Owen Vernon 60 Wells Avenue Newton, MA 02459 (410) 490-1673

owen.vernon@cyberark.com

CyberArk Software, Inc's Website

CyberArk (NASDAQ: CYBR) is the global leader in privileged access security, a critical layer of IT security to protect data, infrastructure and assets across the enterprise, in the cloud and throughout the DevOps pipeline. CyberArk delivers the industry's most complete solution to reduce risk created by privileged credentials and secrets. The company is trusted by the world's leading organizations, including 50 percent of the Fortune 500, to protect against external attackers and malicious insiders. **Event Supporter** 

#### **Databricks**

**Bob Kilker** 

1660 International Drive, Suite 600

McLean, VA 22102 (866) 330-0121

bob.kilker@databricks.com

Databricks' Website

Databricks is the data and AI company. 10 programs across CMS, many in production - including IDR, MIDAS and DataConnect - rely on Databricks' Lakehouse platform to unify their data, analytics and AI. ATO on both AWS and Azure. Databricks is on a mission to help data teams solve the world's toughest problems.

databricks

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### Better healthcare begins with better data and Al

CYBERARK

Building a smarter and more innovative healthcare ecosystem starts by leveraging intelligent analytics capable of processing diverse, population-scale data sets. The Databricks Lakehouse Platform unifies all your data and makes it available for analytics, machine learning and Al.







**ERP International, LLC** 

Erika Johnson 603 7th Street, Suite 203 Laurel, MD 20707 (301) 775-6889 ehjohnson@erpinternational.com ERP International, LLC's Website

ERP International is a trusted health, science, and technology solutions provider proven to create transformational results-driving our government customers to be the best.

**Event Supporter** 

#### **General Dynamics Information Technology**

Dave Merrill

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Falls Church, VA 22042

(443) 992-5115

dave.merril@gdit.com

#### General Dynamics Information Technology's Website

We are GDIT. The people supporting some of the most complex government, defense, and intelligence projects across the country. We deliver. Bringing the expertise needed to understand and advance critical missions. We transform. Shifting the ways clients invest in, integrate, and innovate technology solutions. We ensure today is safe and tomorrow is smarter. We are there. On the ground, beside our clients, in the lab, and everywhere in between. Offering the technology transformations, strategy, and mission services needed to get the job done.

**Registration Sponsor** 







#### CMS DATA SUMMIT 2021 September 21-22, 2021

Join us for the Centers for Medicare and Medicaid Services (CMS) at the 4th Annual Data

Summit! Hosted by the Office of Information Technology (OIT), the Summit will provide a forum to share ideas, experiences, and align organizational challenges and opportunities around CMS healthcare data. CMS business and IT executives and staff will virtually join together to discuss this most important asset: our data.

This virtual event will be two half-days of presentations by speakers from across CMS. Last year's virtual event had over 900 attendees, and we expect this year to be no different!

#### CMS CISO VIRTUAL CYBERSECURITY FORUM October 7, 2021

CMS is getting a jump start on National Cybersecurity Awareness Month! The Information Security & Privacy Group (ISPG) hosting the annual CISO Cybersecurity Awareness Forum virtually on September 27, 2021.

Creating a culture of cybersecurity is critical for all organizations, including CMS. The internet is used to support many of its day-to-day activities and for many purposes. As more people are working remotely in today's world, the threat of cyber-attacks is more relevant than ever. These attacks are occurring more frequently and if they are successful, their impacts can be hugely damaging. Being "cyber-safe" at home and knowing how to identify and prevent common cyber-attacks helps promote a more secure internet environment for everyone.

The goal of this forum is to raise awareness about the importance of protecting the privacy of personal information, to promote individual control over personally identifiable information, encourage compliance with privacy laws and regulations, and encourage dialogues among stakeholders interested in advancing data protection and privacy



#### **GitLab**

Tyler Kensky 268 Bush Street, Suite 350 San Francisco, CA 94104 (301) 518-3395 tkensky@gitlab.com GitLab's Website



Slobal Alliant

Google Cloud

GitLab is a DevOps platform, delivered as a single application, fundamentally changing the way Development, Security, and Ops teams collaborate. GitLab accelerates software delivery, reduces development costs, and reduces the risk of application vulnerabilities while increasing productivity.

**Event Supporter** 

#### **Global Alliant Inc**

Rajan Natarajan 8825 Stanford Boulevard, Suite 205 Columbia, MD 21045 (301) 801-3157 Rajan.n@globalalliantinc.com Global Alliant Inc's Website

Global Alliant, Inc. is a small, minority-owned IT 8(a) consulting and software development company based in Columbia, MD. Global Alliant specializes in turning business challenges into innovative and cost-effective solutions. Global Alliant achieves this only by assigning the right people for the right solutions at the right price.

**Event Supporter** 

#### Google

Richard DeFiore 1600 Amphitheatre Parkway Mountain View, CA 94043 (703) 598-8767 rdefiore@google.com Google's Website



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#### **IBM Watson Health**

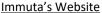
Peter Warren 2300 Dulles Station Boulevard Herndon, VA 20171 (703) 801-7611 peter.j.warren@ibm.com IBM Watson Health's Website

IBM Watson Health is committed to helping build smarter health ecosystems through a combination of AI infused technology solutions and deep clinical industry expertise. Their Government Health and Human Services group leverages AI, blockchain and advanced data analytics to help Federal Agencies accelerate their digital transformation.

**Event Supporter** 

#### **Immuta**

Rohan Oswal 115 Broad Street, 6th Floor Boston, MA 02210 (202) 834-9263 rohan.oswal@immuta.com



Immuta automates the enforcement of data governance, access and privacy policies in a modern, cloud-native architecture featuring an attributed-based-access-control (ABAC) model that leverages native integrations with key data processing, storage and management systems. The platform ties attributes of people with attributes of data to enable users across agencies to easily operationalize data for analytics needs safely, securely and at scale. The result of using Immuta is faster time-to-data driven insight and lower operational overhead. Think of our software as enabling self-service data analytics more efficiently by working "at the data level" in your architecture.

**Event Supporter** 

#### **INADEV Corporation**

Reginald Robinson (Sr. Director, CMS Programs) 1600 Tysons Boulevard, Suite 600 McLean, VA 22102

(703) 286-0860

reginald.robinson@inadev.com

#### **INADEV Corporation's Website**

INADEV is an SBA 8(a), CMMI Level 3 appraised, ISO-9001 certified, small business prime contractor on the PEO IDIQ. We specialize in custom digital experiences, cloud infrastructure modernization, rapid application development, and emerging technology. We develop the right solution to meet your budget, security, UX, and quality requirements.

**Event Supporter** 

IBM Watson Health





#### **IQVIA Government Solutions Inc.**

Gregg Greenfield 3110 Fairview Park Drive, Suite 400 Falls Church, VA 22042 (540) 388-9943 gregg.greenfield@iqvia.com

**IQVIA Government Solutions Inc.'s Website** 

IQVIA is a leading global provider of data, research, advanced analytics, and technology solutions to the life sciences industry, government agencies, academic institutions, and other healthcare stakeholders. Let our Government Solutions team help accelerate desired results and improved health outcomes.

**Event Supporter** 

#### Ivanti in partnership with Silvereye Technologies

Aidan Dewey (202) 649-0555 aidan.dewey@ivanti.com

Ivanti in partnership with Silvereye Technologies' Website

Ivanti makes the Everywhere Workplace possible by connecting industry-leading unified endpoint management, zero trust security, and enterprise service management solutions into a unified IT platform that enables devices to self-heal and self-secure and empowers users to self-service. Visit <u>Ivanti on line</u> and follow @Golvanti.

**Event Supporter** 

#### **KPMG LLP**

Sarah Mancini 2001 M Street, NW Washington, DC 20036 (202) 533-3000 sarahmancini@KPMG.com

KPMG LLP's Website

KPMG brings together our commercial healthcare, state and federal government, and solution professionals to deliver a 360-degree view of the challenges and opportunities facing your organization to deliver solutions that are right for you. KPMG professionals know your business and are committed to helping you achieve your mission. That's why we work shoulder-to-shoulder with you to look at things differently, ask the hard questions, and apply innovative thinking and solutions to take your business and citizen services to the next level. KPMG helps organizations understand and work through the policy, organizational, and process changes that accompany technology transformation.

**Event Supporter** 









#### Leidos

Brooke Patterson 1750 Presidents Street Reston, VA 20190 Brooke.Patterson@leidos.com



<u>Leidos' Website</u> | <u>Leidos' Health</u> | <u>Questions</u>

Leidos is a Fortune 500® information technology, engineering, and science solutions and services leader working to solve the world's toughest challenges in the defense, intelligence, homeland security, civil, and health markets. The company's 39,000 employees support vital missions for government and commercial customers. Headquartered in Reston, Virginia, Leidos reported annual revenues of approximately \$12.30 billion for the fiscal year ended January 1, 2021. For more information, visit Leidos' Website.

**Premium Event Supporter** 

#### LMI

Janet Webb 7940 Jones Branch Drive Tysons, VA 22102 (703) 917-9800 janet.webb@lmi.org LMI's Website

LMI is a consultancy dedicated to powering a future-ready, high-performing government, drawing from expertise in digital and analytic solutions, logistics, and management advisory services. We deliver capabilities that incorporate emerging technologies and are tailored to customers' unique mission needs, backed by research and data analysis.

LMĨ

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Macannie, Inc.

Connie Zhong 161 Fort Evans Road NE, Suite 250 Leesburg, VA 20176 (240) 486-9969 connie.zhong@macannie.com Macannie, Inc.'s Website

Data-driven IT solutions that help our clients navigate to better healthcare quality, accessibility, efficiency, and affordability.

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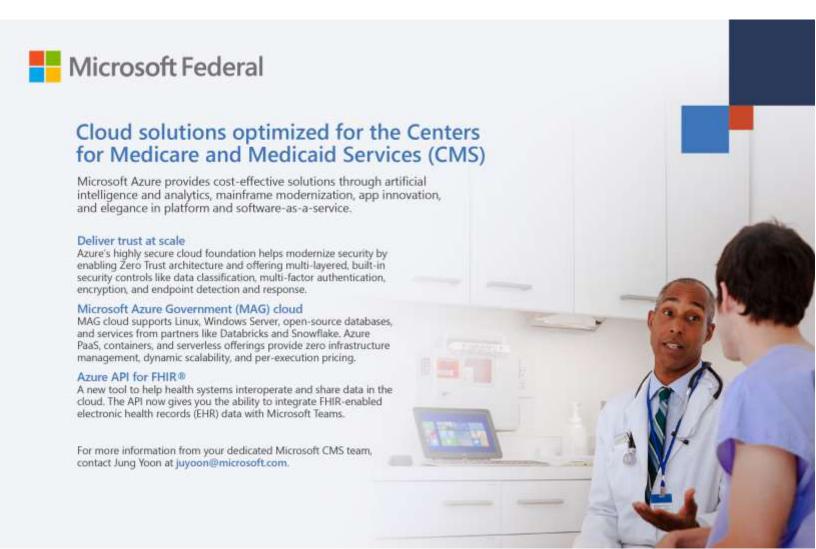
#### Microsoft Federal

Jung Yoon
One Microsoft Way
Redmond, WA 98052
(571) 353-2669
juyoon@microsoft.com
Microsoft Federal's Website



For more than 40 years we've been committed to serving government customers as they deliver mission-critical work. Microsoft Federal is here to meet these evolving needs and make certain we are in the best position to deliver the latest in cloud innovation direct to the U.S. Federal Government. We are a U.S. team that is fully dedicated to meeting the mission needs of our US Federal Government customers.

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#### MuleSoft

Erica Poskaitis 11720 Plaza America Drive, Suite 800 Reston, VA 20190 (410) 507-5444 eposkaitis@mulesoft.com MuleSoft's Website





MuleSoft, the world's #1 integration and API platform, makes it easy to  $connect\ data\ from\ any\ system\ no\ matter\ where\ it\ resides\ to\ create$ connected experiences, faster. Thousands of organizations across industries rely on MuleSoft to realize speed, agility and innovation at scale. By integrating systems and unifying data with reusable APIs, businesses can easily compose connected experiences while maintaining security and control. Through API-led connectivity, customers unlock business capabilities to build application networks that deliver exponentially increasing value. MuleSoft is the only unified platform for enterprise iPaaS and full lifecycle API management, and can be deployed to any cloud or on-premises with a single runtime.

**Gamification Sponsor** 

#### **National Government Services**

**Brian Brooks** 2245 Rolling Run Drive, Suite 9 Baltimore, MD 21244 (410) 713-8274

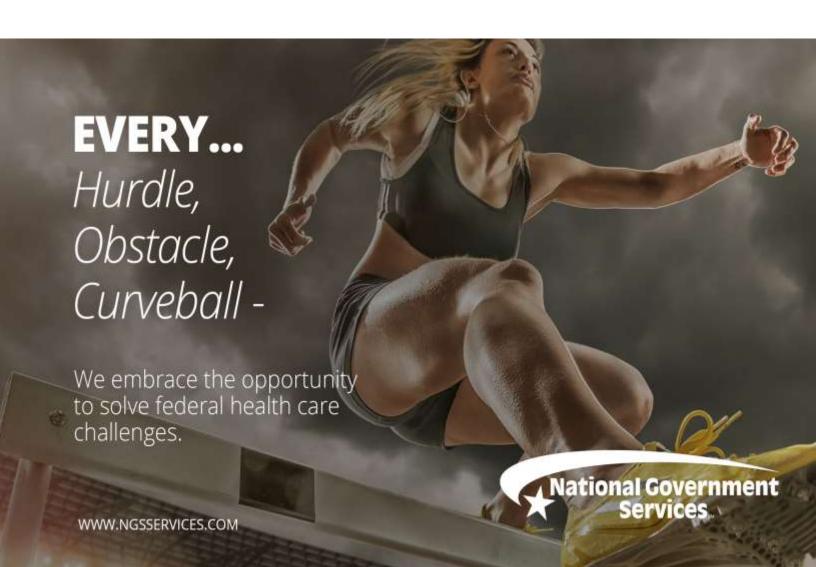
brian.brooks@anthem.com

#### National Government Services' Website

National Government Services is a health care solutions-focused company providing deep domain expertise to help solve the toughest challenges of federal health care agencies. Our expertise in digital health, clinical quality solutions and business process solutions enhance organizational performance for our federal health customers.

**Premium Event Supporter** 







#### Neil Hoosier & Associates, Inc.

**Timothy Cooke** 10055 Red Run Boulevard Suite 100 Owings Mills, MD 20164 (571) 460-6300

t.cooke@nhassociates.com

Neil Hoosier & Associates' Website

NHA is a small, 8(a)-certified, business established to provide innovative service and solutions for the healthcare industry. Appraised at CMMI Level 3, we have a reputation at CMS for accepting accountability and clearly defining roles and responsibilities, and are recognized for our work ethic, integrity, and reliability.

**Event Supporter** 

#### **NewWave**

**Nathan Crochunis** 6518 Meadowridge Road Elkridge, MD 21075 (410) 782-0476 nathan.crochunis@newwave.io

NewWave's Website

NewWave: Providing over 17 years of successful engineering services to CMS and its mission of providing healthcare to Americans. Our work combines a unique understanding of federal healthcare data, IT systems and the complex human eco-system of federal stakeholders, researchers, beneficiaries and policy makers in which that technology is embedded.

**Event Supporter** 

#### **Nimbus Consulting**

Rajesh Nayak 5850 Waterloo Road, Suite 140 Columbia, MD 21045 (443) 542-5818 raj@nmbs.io

Nimbus Consulting's Website

Nimbus consulting is an objective IT advisory service consultancy for the IT leaders of CMS. We help the CMS group and department heads meet their business goals by solving their most pressing strategic and technical challenges. Our competitive advantage is our exceptional consulting model that enables CMS to act at a rapid pace. We aim to provide successful IT solutions for clients using data-driven processes and industry best practices to achieve objective insights while acting in the best interest of our clients and demonstrating high trustworthiness.

**Event Supporter** 









#### **OptumServe**

11000 Optum Circle Eden Prairie, MN 55340 (800) 765-6092 innovate@optum.com OptumServe' s Website



OptumServe™ is the federal health services business of Optum and UnitedHealth Group (NYSE: UNH). We are proud to partner with the Departments of Defense, Health and Human Services, Veterans Affairs and other organizations to help modernize the U.S. health system and improve the health and wellbeing of those we collectively serve.

**Event Supporter** 

#### Privacera

Peter Rubacky 39300 Civic Center Drive, Suite 140 Fremont, CA 94538 (703) 408-7166 Peter.rubacky@privacera.com Privacera's Website

Privacera's SaaS-based data security and governance platform enables analytics teams to access data without compromising compliance. Providing a single pane of glass for securing sensitive data across multiple cloud services, Privacera helps federal agencies and Fortune 500 companies establish data security and access control. Visit us at privacera.com and follow us on LinkedIn and Twitter using @privacera. Event Supporter

PRIVAGERA



OptumServe develops health IT solutions to help federal agencies modernize their health systems.



To learn more, visit optumserve.com



# **RELI Group**

Providing innovative solutions to help the federal government solve their toughest problems.

**RELI Group, Inc.** is an 8(a) and HUBZone certified small business that provides information technology & business services to the federal government.

Core Capabilities Program & Project Management Data Analytics & Policy Research Cybersecurity System Integration & DevOps Medical Record Review



RELI Group has successfully supported federal agencies including:

- The Centers for Medicare & Medicaid Services (CMS)
- The Centers for Disease Control & Prevention (CDC)
- The Transportation Security Administration (TSA)
- The Department of Health & Human Services (HHS)

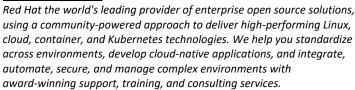




**Red Hat** 

#### **Red Hat**

Cathy Hammer 1600 International Drive, Suite 800 McLean, VA 22102 (703) 748-2284 chammer@redhat.com Red Hat's Website



**Session Sponsor** 

#### RELI Group, Inc.

Leena Rhodes, Marketing Analyst 5520 Research Park Drive, Suite 105 Catonsville, MD 21228 (410) 300-9105 leena.rhodes@religroupinc.com

RELI Group, Inc.'s Website

provides innovative solutions that serve and improve the lives of American citizens. Our expertise in information technology (IT) and business services enables RELI Group to support federal programs in health, safety, and security sectors and deliver consistently high-quality services to all customers. Our core capabilities include program management, data analytics, and medical record review services. RELI Group has extensive experience supporting federal agencies such as the Centers for Medicare & Medicaid Services (CMS), the Centers for Disease Control & Prevention (CDC), and the Transportation Security Administration (TSA).

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# RELI Group, Inc. is an 8(a) and HUBZone certified small business that

RELI Group

Address complex scientific and social challenges with secure

technological solutions.

Improve health care quality and reduce costs by leveraging modern IT solutions in:

· data integration, reporting, and analytics

RTI supports CMS through work on the RMADA and MIDS IDIQs and hold contracts on OASIS, GSA PSS, and GSA Schedule 70.

- information and communication technology
- cloud computing
- · survey data collection
- bioinformatics, and more!

See how RTI International can support your IT modernization needs. Visit RTI.org for data-driven solutions.

For more information contact Cindy D'Annunzio at cdannunzio@rti.org.

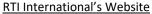






**RTI International** 

Lyndsay Calkin 3040 Cornwallis Road P.O. Box 12194 Research Triangle Park, NC 27709 (704) 609-4221 Icalkin@rti.org



RTI International is an independent, nonprofit research institute dedicated to improving the human condition. We address the critical needs of clients by combining scientific rigor and technical expertise to deliver data-driven technology and health policy solutions.

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#### SAS Institute, Inc.

Mazen Yacoub 100 SAS Campus Drive Cary, NC 27516 (617) 504-0091 Mazen.Yacoub@sas.com



www.SAS.com

SAS enables users throughout CMS to draw better insights from data. Low/no code analytics, rich visualizations and open-source enablement give faster, more reliable results. SAS delivers professional services, user coaches, and an Innovation Lab for testing new analytics approaches. The SAS enterprise license offers easy and affordable deployment.

Make better, faster, more trusted decisions with SAS.

SAS enables everyone – data scientists, business analysts, developers and executives alike – to collaborate, scale, and operationalize insights, everywhere.

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# How to Stand Out in A Crowd...

Whether you're in search of vibrant signage and quality giveaways for a tradeshow or an award to express appreciation of an employee's hard work, Proforma Federal's goal is to develop a wide range of effective marketing strategies that strengthen and raise awareness of your brand in the marketplace.





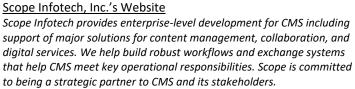
9800 Patuxent Woods Drive, Suite H Columbia, MD 21046

(240) 565-5541 tricia.snyder@proforma.com



Scope Infotech, Inc.

Hytham Said 10420 Little Patuxent Parkway, Suite 550 Columbia, MD 21044 (240) 216-0665 hsaid@scopeinfotechinc.com



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SeKON Enterprise, Inc.

Brittany Watson 11480 Commerce Park Drive, Suite 100 Reston, VA 20191 (240) 595-5315 brittany.watson@sekon.com

SeKON Enterprise, Inc's Website

SeKON provides leadership, subject matter expertise in digital transformation, leading-edge technology, organizational transformation, and enhancing operations in mission-critical programs. We've served HHS and NIH for over 17 years providing the right talent, tools, and processes to solve problems, and enhance stakeholder and users' experience.

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y Automation Interoperability Security Cloud Agile Integration Quality Data DevSecOps Innovation Collaborative Commitment Del

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DevSecOps Processes



Information Security



Agile Delivery



Digital Services



Content Management



Health Data Interoperability

### SOLUTIONS DELIVERED









Since 2007, Scope Infotech has continued our commitment to advancing the nation's healthcare technology, while solving some of the most critical issues faced by our citizens. This dedication to the successful delivery of solutions is at the core of our organizational mission



ServiceNow

Nikhil Mannan 8045 Leesburg Pike, Suite 600 Vienna, VA 22182 (301) 252-8789 Nikhil.mannan@servicenow.com

ServiceNow's Website

With ServiceNow, we can deliver digital workflows to facilitate collaboration and shared best practices so you can improve the administration of medical care and provide innovative health services. The ServiceNow platform is currently leveraged by several CMS mission areas including, but not limited to, OIT, CCSQ, OFM, and HIGLAS.

Together with CMS and the strong partner community, ServiceNow aims to support:

- Legacy modernization efforts such as the E-Beneficiary Experience & Next Generation Desktop
- Case Management & Case Tracking for Medicare Appeals
- Cross-agency collaboration for Fraud, Waste, & Abuse case management
- Enterprise workflow efforts across program specific legacy systems

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#### servicenow

#### 5 ways ServiceNow can deliver immediate value for the Centers for Medicare & Medicaid Services

- IT Operations Management (CMDB for your Cloud Assets in AWS and Azure)
- Digital Modernization Removing obstacles with legacy systems of record
- 3. Next Generation Call Center Operations
- Reducing burden and increasing user satisfaction (beneficiaries, provides, payers) across Program Integrity
- Low Code/No Code applications to support business centric challenges during emergencies

To learn more about how ServiceNow can help beneficiaries achieve their highest level of health and eliminate disparities in quality and access to care, visit your.servicenow.com/fedhealth



servicenow.



Softrams

Bryce Golwalla 161 Fort Evans Road NE, Suite 205 Leesburg, VA 20176 (571) 918-8977 bryce.golwalla@softrams.com Softrams' Website

**SOFTR** MS

Softrams is built on accelerating innovation and redefining the digital landscape through building human-centered services that are simple, intuitive, efficient, and usable. We embody being agile, so we can aspire and achieve. We believe in teamwork and foster a culture of respect, empowerment, and collaboration.

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### **SOFTRAMS**

#### **PURPOSE**

We want to reshape how technology is used by creating innovative products and digital services.

#### WHAT WE DO

We offer innovative technology implementations and build customercentric services that are simple, intuitive, and usable across multiple industries through our tailored human centered design and cutting-edge technology.

- Human Experience Design (HX)
- Artificial Intelligence (AI)
- Cloud/DevSecOps
- Cyber Security
- Robotic Process Automation (RPA)

#### CAPABILITY STATEMENT

#### **AFFILIATIONS**









Consulting Partner









#### **AWARDS**













**Splunk** 

Anna Tant 270 Brannan Street San Francisco, CA 94107 (703) 232-6350 atant@splunk.com Splunk's Website splunk>

Splunk Inc. (NASDAQ: SPLK) turns data into doing with the Data-to-Everything Platform. Splunk technology is designed to investigate, monitor, analyze and act on data at any scale, from any source over any time period. The Data-to-Everything platform removes the barriers between data and action, so our customers -- regardless of size or business -- have the freedom to deliver meaningful outcomes across their entire organization. Our unique approach to data has empowered companies to improve service levels, reduce operations costs, mitigate risk, enhance DevOps collaboration and create new product and service offerings.

Engage with your Splunk team by contacting cms@splunk.com and your account rep Anna Tant (anna@splunk.com) to learn how to leverage discounts available to the contractor community.

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### The Data-to-Everything Platform

Security. IT. DevOps. Everything. Turn real-time data from across your organization into successful outcomes. When you bring data to everything, anything is possible. See how at splunk.com/everything







#### Tantus Technologies, Inc.

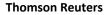
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Tantus Technologies, Inc.'s Website

Tantus Technologies (Tantus) focuses on advancing the nation's health by improving research, health outcomes, and health quality using Agile principles and Human-Centered Design (HCD) practices.

Tantus has 15+ years of experience supporting the Department of Health and Human Services (HHS), including National Institutes of Health (NIH), Centers for Medicare and Medicaid Services (CMS), and Health Resources and Services Administration (HRSA). Our CMS portfolio includes work in the Financial Management Systems Group (FMSG), and Center for Clinical Standards and Quality (CCSQ). Tantus fosters innovative solution development through the Tantus Collaboration Facility (TCF) on Rolling Run Drive.

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