Recent Innovations in **FSI's Online** Language Training Program

Kristen E. Mulligan-Walters Distance Language Learning Coordinator School of Language Studies Foreign Service Institute

Our mission:

Balance **Structure & Flexibility To Achieve Optimal Results** with Language Learners in an **Online Environment**

Our audience:

Federal government personnel and their eligible family members (EFMs), and members of household (MOHs)

When?

Options are available to study 24/7 and in situations where traditional classroom training options are not available or preferable.

Why?

- To begin learning a new language
- ✓ To refresh existing language skills
- To maintain and improve language skills
- To learn location, event, or jobspecific vocabulary

Foreign Service Institute (FSI) offers two options for online language training:

1) Independent study

2) Mentor-guided courses

Independent Study Options

1) SR041 FSI Online Language Resources

2) SR043 Mango Languages

Independent Study Enrollment Details

- No supervisory approval needed
- One year of access, renewable
- Can enroll at any time
- Can use from home

SR041 FSI Online Language Resources

- FSI-produced language materials
- Students may view and/or download as many materials as they wish
- Materials are available in dozens of languages, and for a variety of skill levels
- Resources are accessed through the FSI LearnCenter, which is available from any Internet-accessible device
- Content is provided in a variety of formats, including online and downloadable courseware, eBooks, Rapid Rote and Quizlet decks, and mobile apps



FSI SELF-GUIDED LANGUAGE RESOURCES

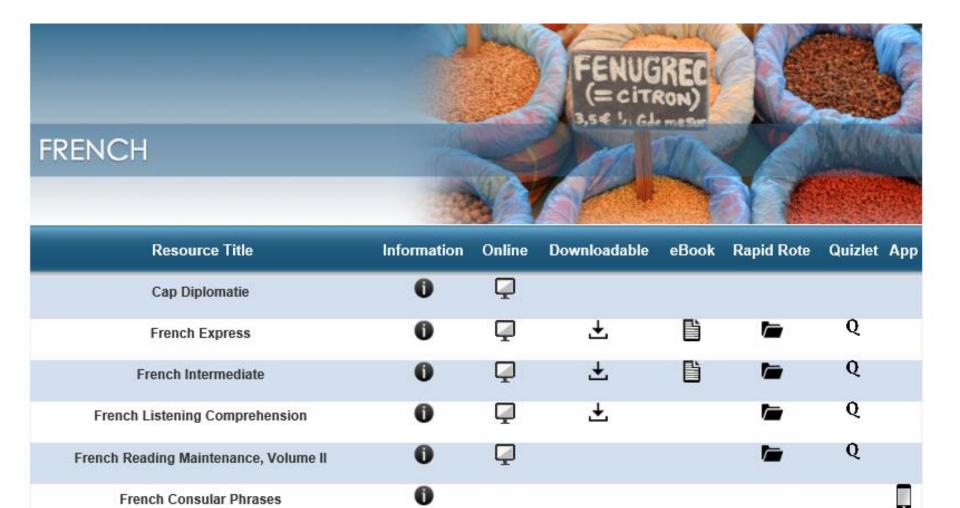
Click the links below to access language-specific materials.

Dari	Indonesian	Persian (Farsi)	Thai
French	Italian	Polish	Turkish
German	Japanese	Portuguese	Ukrainian
Greek	Korean	Russian	Urdu
Haitian Creole	Lithuanian	Slovak	Vietnamese
Hindi	Pashto	Spanish	
	French German Greek Haitian Creole	FrenchItalianGermanJapaneseGreekKoreanHaitian CreoleLithuanian	FrenchItalianPolishGermanJapanesePortugueseGreekKoreanRussianHaitian CreoleLithuanianSlovak

FSI Mobile Apps

FSI-produced mobile applications can be found by clicking the green <u>FSI Apps</u> button at the top of this page.

If you are interested in a tradecraft language app (e.g. consular, diplomatic security, management) that is not currently offered, you may contact <u>digitallanguage@state.gov</u> to request information about apps in development.



0

French Diplomatic Security Phrases

SR043 Mango Languages

- Mango Languages is a commercial resource that offers beginning and intermediate level lessons
- Lessons are available in over 70 languages
- Each lesson has grammar and cultural notes, as well as phonetic spellings
- A speech comparison tool allows learners to compare their pronunciation with a native speaker
- Lessons can be accessed via website or a mobile app

MANGO LANGUAGES

LANGUAGE OFFERINGS

ASL	French	Kazakh
Arabic, Egyptian	French, Canadian	Korean
Arabic, Iraqi	German	Latin
Arabic, Levantine	Greek	Malay
Arabic, MSA	Greek, Ancient	Malayalam
Armenian	Greek, Koine	Norwegian
Azerbaijani	Haitian Creole	Pashto
Bengali	Hawaiian	Polish
Cherokee	Hebrew	Portuguese, Brazilia
Chinese, Mandarin	Hebrew, Biblical	Punjabi
Chinese, Cantonese	Hindi	Romanian
Croatian	Hungarian	Russian
Czech	Icelandic	Scottish Gaelic
Danish	lgbo	Serbian
Dari	Indonesian	Shanghainese
Dutch	Irish	Slovak
Dzhonga	Italian	Spanish, LATAM
Farsi, Persian	Japanese	Spanish, Spain
Finnish	Javanese	Swahili

Swedish Tagalog Tamil Telugu am Thai ian Turkish Tuvan Ukrainian ese, Brazilian Urdu Uzbek ian Vietnamese N Yiddish Gaelic ainese

II ha

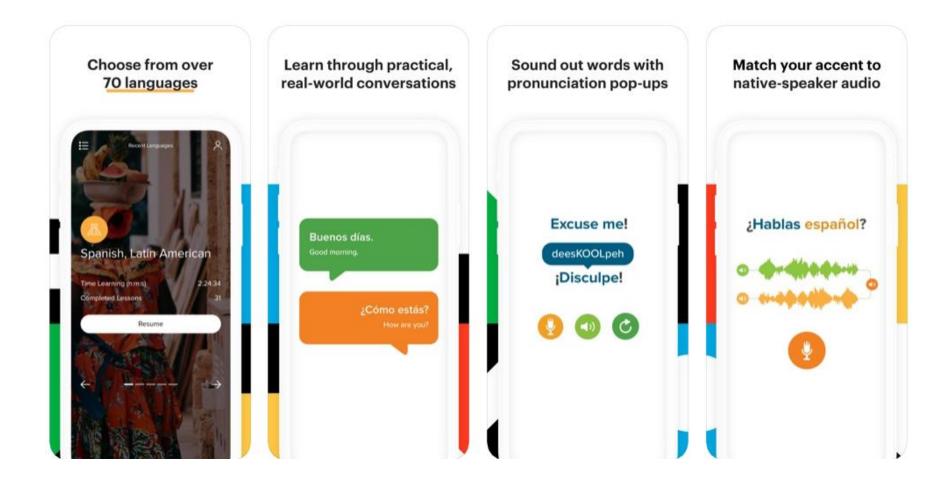
MANGO LANGUAGES

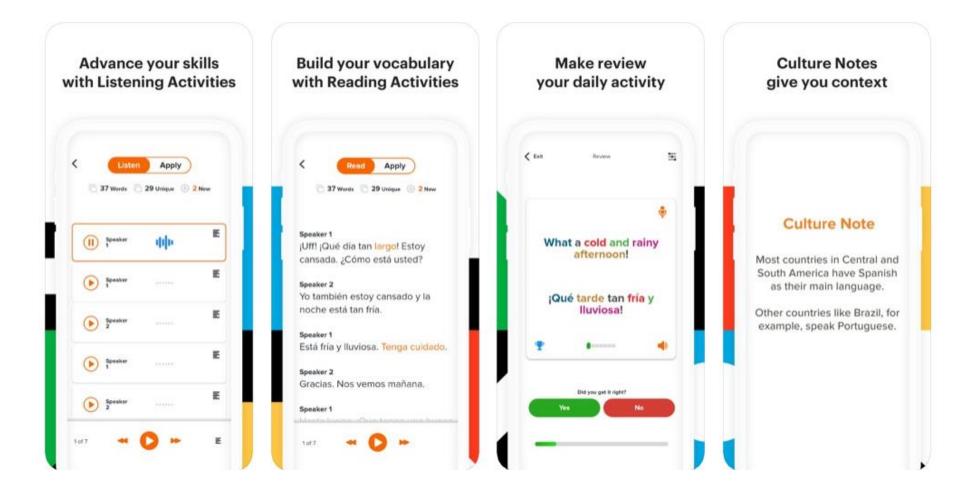
1.7

Mango Languages offers online language training in over 72 languages, including English for non-English speakers. State Department employees can create a Mango account for free using this <u>link</u>.

Once you create your username and password, you can access Mango from anywhere.

You can also download the Mango App for free with your login information.





Distance Language Learning (DLL) Program

- Mentor-guided courses (one-on-one)
- Enrollment requests are routed to the employee's supervisor, training officer, DLL admin staff, and Registrar's office for approval
- Over 80 courses are available in 20 languages
- Courses are offered three times per year, and have set start and end dates
- Courses are 4, 10, or 14 weeks long

What Mentor-Guided Courses are Offered?

Express	Introductory	Intermediate	Contemporary Topics	Consular Tradecraft	Diplomatic Security	People to People	Conversion	Just-in-Time
(0-1)	(0-1)	(1/1+)	(Level 2 and up)	(2+)	(2+)	(Level 3)	(Level 3)	
Arabic Chinese F Dari French German Greek Haitian-Creole Japanese Polish Portuguese Russian Spanish Urdu	Korean Persian-Farsi	French German Spanish	Arabic Azerbaijani Chinese French German Greek Hindi Italian Korean Japanese Persian-Farsi Polish Portuguese Russian Spanish Turkish Ukrainian Urdu	Chinese Russian Spanish	Portuguese Spanish	Russian	Russian to Polish Spanish to Portuguese	Arabic Chinese French German Greek Haitian-Creole Italian Japanese Korean Persian-Farsi Polish Portuguese Romanian Russian Spanish Turkish Ukrainian Urdu

Course Participation Requirements



- Students independently study online course content for about 6-8 hours per week
- Each week students have a 45 minute session with their Mentor to review assigned content
 - Sessions are conducted via Adobe Connect, but may use telephone, Skype, Google Hangouts, Facetime as backups
- Contemporary Topics students also have optional weekly group sessions and are required to submit homework weekly
- Express, Introductory, Intermediate, and Conversion students are required to submit a final project
- Students are graded based on attendance and content completion

What is a Mentor?



- Mentors guide a student's learning experience, but students learn the majority of the course content independently
- Mentors give students experience speaking with a native speaker, correct for pronunciation and grammar errors, and provide students with information the course content might not include or not explain thoroughly
- Mentors provide regular feedback and verify that a student has mastered the course objectives
- More administrative work and record-keeping is required than usual due to the long-distance nature of the program

Who are our Students?

Foreign Service Officers (FSOs) – 76%

- Who cannot take classroom training
- Who would like a head start on classroom training
- Who would like to maintain prior language training

✓ Civil Service Officers (with job-related need) – 12%

• Require language training for domestic work

✓ Eligible Family Members (EFMs)/Members Of Household (MOHs) – 10%

• EFMs and MOHs accompanying sponsor to post

 \checkmark Employees of other gov't agencies and military -2%

• USAID, DOD, DOJ, CDC

What helped

us to



Increasing program flexibility while maintaining structure

How have we increased

flexibility?

Compatibility

Operating Systems
Browsers
Devices

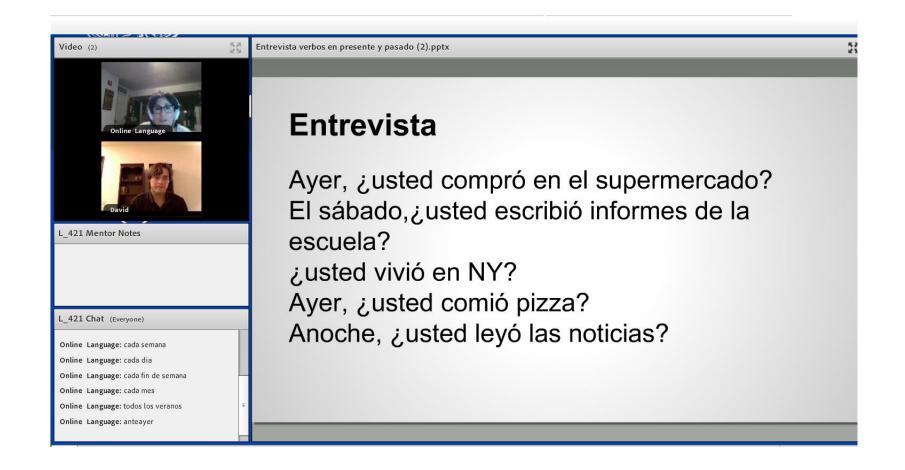
Policies

Makeups Withdrawals Extensions

Availability

- Skill levels
- Course types
- Content access
- Mentoring schedule
- Review session platforms

Conducting Review Sessions with Adobe Connect





Mentors

Flexibility

- Can tailor course to student's learning style, interest, needs
- How and when review sessions take place

Structure

– Hold students accountable

How have we maintained

structure?

Syllabi Defines success Provides pacing

Student Participation Assessment

FSI Distance Language Learning Student Participation Self-Assessment

Category	5	4	3	2	1	Score
Student Attendance	I am always on time for review sessions	I am usually on time for review sessions	I am sometimes on time for review sessions	l am rarely on time for review sessions	l am never on time for review sessions	Select a score.
Cancelling Review Sessions	I always provide at least 24 hours' notice before cancelling review sessions	I usually provide at least 24 hours' notice before cancelling review sessions	I sometimes provide 24 hours' notice before cancelling review sessions	I rarely provide 24 hours' notice before cancelling review sessions	I never provide 24 hours' notice before cancelling review sessions	Select a score.
Homework Submission	I always submit assignments at least 24 hours prior to review sessions	I usually submit assignments at least 24 hours prior to review sessions	I sometimes submit assignments at least 24 hours prior to review sessions	I rarely submit assignments at least 24 hours prior to review sessions	I never submit assignments at least 24 hours prior to review sessions	Select a score.
Mentor Feedback	I always read and acknowledge mentor feedback provided in the SPP	I usually read and acknowledge mentor feedback provided in the SPP	I sometimes read and acknowledge mentor feedback provided in the SPP	I rarely read and acknowledge mentor feedback provided in the SPP	I never read and acknowledge mentor feedback provided in the SPP	Select a score.
Student Preparation	I always prepare adequately for review sessions	I usually prepare adequately for review sessions	I sometimes prepare adequately for review sessions	I rarely prepare adequately for review sessions	I never prepare adequately for review sessions	Select a score.

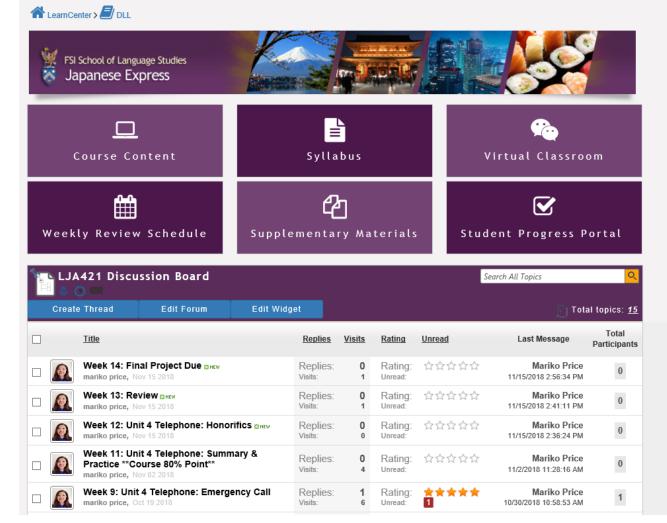
What I am doing well and will continue: Click to type response here._____

Some of the obstacles to my learning are: Click to type response here.

What I need to improve and how I will adjust: Click to type response here._____

eHomerooms =

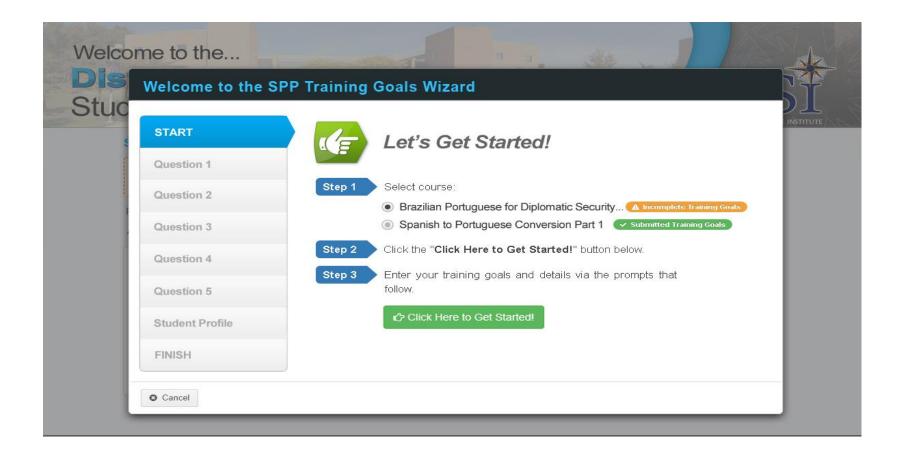
One-stop-shop for everything course-related





Contact Information

Student Progress Portal



Learning Expectations Agreement

- Outlines Student/Mentor responsibilities
- Lays ground rules
- Acknowledgement of student's role in this training experience

WELCOME TO THE SPP TRAINING GOALS WIZARD

START	Within 48 hours of each review session, they will post feedback on your progress in the Student Progress Portal. This feedback usually includes a review of your strengths and	^
Question 1	areas needing improvement. Feedback may also include new vocabulary learned during your session and links to helpful resources. If you have questions about feedback, or if you would like more feedback on a particular aspect of your progress, please let your mentor	
Question 2	III. Articles of Agreement	
Question 3	I understand I am responsible for my own learning.	
Question 4	I understand the course participation requirements, and agree to notify my mentor of factors that affect or may affect my ability to participate in this course as expected.	
Question 5	I understand my mentor's role is different from a language instructor and review sessions are my opportunity for my mentor to assess what I have learned through independent	
Question 6	study.	
Question 7	I understand the course withdrawal and review session makeup policies, and will do my best to meet the attendance and content/assignment completion requirements for this course.	h
Student Profile	In acknowledgment, check the box below.	
Acknowledgment	✓ I have reviewed, understand, and agree to adhere to the course participation guidelines as outlined in the Distance Language Learning Expectations Agreement.	~
FINISH		
Cancel	← Previous Next	÷

WELCOME TO THE SPP TRAINING GOALS WIZARD

START

Question 1

Question 2

Question 3

Question 4

Question 5

Question 6

Question 7

Student Profile

Acknowledgment

FINISH

Cancel



All Done!

LAD420 - Arabic Express I Part 1 - v4.0 (2019/DL/DL02)

To review your goals, click on the "Question" or the "Previous" button. VERY IMPORTANT: To proceed, click "Submit Training Goals"

A verification email of the acknowledgement will be sent to the email addresses entered in the Student Profile when you submit your training goals.

View/Print Acknowledgement



Unclassified

3 3 7 8 3	* 🗳 🕹 💌	SPP Training C	ioals Acknowle	edgement - Messa	age (HTML)			etest.	- 0 ×
Fde Messa	ige								۵ 🕼
🖏 Ignore 🗙 🗞 Junk - Delete	Reply Reply Forward to More *	IMS ITEMS Image: To Manager Image: Team E-mail ✓ Done Reply & Delete Image: Create New	y M	Image: Rules Image: Rules<		Up	Select *	Q Zoom	
Delete	Respond	Quick Steps	5	Move	Tags	G)	Editing	Zoom	
To: Smith Cc:	earnCenter <donotreply@state.gov> n, Christopher M; Smith, Christopher M fraining Goals Acknowledgement</donotreply@state.gov>							Sen	t. Mon 7/29/2019 12:02 PM
Learning Exp	ections Agreement for the cou py of the acknowledgement fo	ou have acknowledged reviewing rse LAD420 - Arabic Express I P r your records.		(2019/DL/DL02).				
		Distance Languag	ge Learning	g Expectatio	ns Agreement				
agree to its your ability. § I explains § II explains § III is a seri I. Learner E	terms. Don't worry, it's no This document contains the the expectations of the lear the expectations of the me es of statements to summa expectations	rner.That's you!	ur mentor k	now that you					
Internet Ac	cess								
connection s resources a application (so that you can regularly ac re found on your mentor's p e.g. Adobe Connect, Skype	es place online. You are resp ccess the FSI LearnCenter we bage on the FSI LearnCenter e, Google Hangouts, etc.). Te uuet place with minimal distra	bsite and o You and y lephone se	communicate our mentor w essions may b	with your ment vill conduct wee e conducted if	or. Your co kly review : video confe	sessions us erencing is	nt and support sing a video not a viable	orting conferencing option. Review
SPP Lear	nCenter								00 .



🌡 My Profile	A Mentor Profile	
Student Name: Email: Alternative Email: Skill Level: C	Mentor Name: Marwa M Abdelbaki Phone: Email: Adobe Connect:	
Please select the "Academic Year" and "Course Name" to be able to view course d	letails.	
Academic Year:* 2018 V 👔 Course Name	LAD455 - Arabic: Contemporary Topics (2018/DL/DL03)	• <i>i</i>
Training Goals Attendance Course Objectives Message	ges Assignments	
REMINDER: Please do not use sensitive information such as Social Securi	ty Numbers, Date of Birth, etc. in your Training Goals.	
Training Goal	My Training Goal Response	Status Actions
-		
 Why are you taking this course? 	I'm trying to maintain the skills I acquired at FSI in this language	
 Why are you taking this course? 	I'm trying to maintain the skills I acquired at FSI in this language	
 Why are you taking this course? What level of proficiency do you hope to achieve by the end of this course? What languages have you studied in the past, when did you study them, and 	I'm trying to maintain the skills I acquired at FSI in this language	EDIT VIEW
 Why are you taking this course? What level of proficiency do you hope to achieve by the end of this course? What languages have you studied in the past, when did you study them, and 	I'm trying to maintain the skills I acquired at FSI in this language I have tested at 4/4 level in 2013, and I am interested in maintaining a high Russian = 4/4 Arabic = 4/4 French = 3+/3+ Spanish = 3+/3+ Turkmen = 2/2	EDIT VIEW
 Why are you taking this course? What level of proficiency do you hope to achieve by the end of this course? What languages have you studied in the past, when did you study them, and If you have studied this language in the past, what language skills do you hope 	I'm trying to maintain the skills I acquired at FSI in this language I have tested at 4/4 level in 2013, and I am interested in maintaining a high Russian = 4/4 Arabic = 4/4 French = 3+/3+ Spanish = 3+/3+ Turkmen = 2/2	EDIT VIEW

Academic Year:* 201	B 🔻 🕖	Course Name:*	LAD455 - Ara	abic: Contemporary Topics (2018/DL/DL03)	• (
Training Goals	Attendance	Course Objectives Messages	Assignmen	its	
Attendance Pr	ogress			Course Objectives Progress	
Sessions Attended: 8 At	tendance Status: 🛑			Points: 80 /100 Final Grade:	
	80% Complete			80% Complete	
80% or higher is required to a	chieve 'Complete' as final atte	andance status.		80% or higher is required to achieve 'Pass' as final grade.	
All 9 Co	npleted Makeup 0				
NOTE: Review	your Attendance records	regularly to ensure that you are on trac	k to complete y	our course participation requirement.	
Weeks	Attendance			Date Held	Notes
1	Phone Session			10/01/2018	
2	Phone Session			10/01/2018	
3	Phone Session			10/05/2018	
4	Phone Session			10/09/2018	
5	Phone Session			10/12/2018	
6	Phone Session			10/19/2018	
7	Phone Session			10/26/2018	
8	Session Not Held			11/02/2018	
9	Phone Session			11/09/2018	
10					

Please select the "Academic Year" and "Course Name" to be able to view course details.

Academic Year:* 2018 V 2018 Course Name to be able to view course details.				
Trainin	g Goals Attendance Course Objectives Mess	sages Assignments		
🕂 Attendar	nce Progress	Course Objectives Progress		
Sessions Attended:	-	Points: 80)/100 Final Grade:		
	80% Complete	80% Complete		
30% or higher is req	uired to achieve 'Complete' as final attendance status.	80% or higher is required to achieve 'Pass' as final grade.		
All 20	Completed (8) Incomplete (12)			
A NOTE:	Review your course objectives to ensure that you are on track to co	omplete your course objective requirement.		
	Lesson Objective	Unit Points Date Completed	Notes	
~	Unit: Submission of Reflect	ctive Recording on Assignments Tab in Student Progress Portal	/	
✓	Week 1	Submission of Reflective Recording on Assignments Tab in Student Progress Portal 10 09/30/2018		
✓	Week 2	Submission of Reflective Recording on Assignments Tab in Student Progress Portal 10 09/30/2018		
✓	Week 3	Submission of Reflective Recording on Assignments Tab in Student Progress Portal 10 10/05/2018		
		rab in Student Progress Fortal		
×	Week 4	Submission of Reflective Recording on Assignments Tab in Student Progress Portal 10 10/05/2018		
✓ ✓	Week 4 Week 5	Submission of Reflective Recording on Assignments 10 10/05/2018		
* * *		Submission of Reflective Recording on Assignments 10 10/05/2018 Tab in Student Progress Portal 10 10/02/2018 Submission of Reflective Recording on Assignments 10 10/02/2018		
* * *	Week 5	Submission of Reflective Recording on Assignments Tab in Student Progress Portal 10 10/05/2018 Submission of Reflective Recording on Assignments Tab in Student Progress Portal 10 10/02/2018 Submission of Reflective Recording on Assignments Tab in Student Progress Portal 10 10/02/2018 Submission of Reflective Recording on Assignments 10 10/19/2018		
* * * *	Week 5 Week 6	Submission of Reflective Recording on Assignments Tab in Student Progress Portal 10 10/05/2018 Submission of Reflective Recording on Assignments Tab in Student Progress Portal 10 10/02/2018 Submission of Reflective Recording on Assignments Tab in Student Progress Portal 10 10/02/2018 Submission of Reflective Recording on Assignments Tab in Student Progress Portal 10 10/19/2018 Submission of Reflective Recording on Assignments 10 10/26/2018		

Please select the "Academic Year" and "Course Name" to be able to view course details.

	Attendance Pr		Course Objectives			
sio	ns Attended: 4 At	tendance Status: Select Progress 🔻 🧭	Points: 50 /100 Final Grade:	- Select Gra	ade 🔻 🥡	
28	3% Complete		50% Complete			
6 01	r higher is required to a	chieve 'Complete' as final attendance status.	80% or higher is required to achieve '	Pass' as final <u>(</u>	grade.	
A	dl 21 Cor	npleted 7 Incomplete 14				
7	NOTE: Review	your course objectives to ensure that you are on track to	complete your course objective require	ement.		
		Lesson Objective	Unit	Points	Date Completed	Notes
	Unit: Unit 1 – Alph	abet: Lesson 1 – Letters and Sounds				
	✓ ●	Recognize the names of Arabic letters	Unit 1 – Alphabet: Lesson 1 – Letters and Sounds	10	05/13/2019	
	✓ ●	Recognize the Arabic letters in all positions – independent, initial, medial and final	Unit 1 – Alphabet: Lesson 1 – Letters and Sounds	10	05/20/2019	
	✓ ♦	Recognize the sounds of the Arabic alphabet	Unit 1 – Alphabet: Lesson 1 – Letters and Sounds	10	05/27/2019	
		Practice sound-symbol correspondence	Unit 1 – Alphabet: Lesson 1 – Letters and Sounds	0		
	✓ ♦	Recognize Arabic letters in some words	Unit 1 – Alphabet: Lesson 1 – Letters and Sounds	5	05/27/2019	
		Use the on-screen Arabic keyboard to copy Arabic words	Unit 1 – Alphabet: Lesson 1 – Letters and Sounds	0		
	Unit: Unit 1 – Alph	abet: Lesson 2 – Words and Diacritics				
			Unit 1 – Alphabet: Lesson 2 –			

Please select the "Academic Year" and "Course Name" to be able to view course details.

Academic Year:* 2018 🔻 🧭	Course Name:* LAD455 - Arabic: Contemporary Topics (2018/DL/DL03)	▼ (i)
Training Goals Attendance Course Objectives	Messages Assignments	
REMINDER: Please do not use sensitive information such a	as Social Security Numbers, Date of Birth, etc. in your Messages.	+ Add Message
Author: Marwa M Abdelbaki FRIDAY, OCTOBER 26, 2018 AT 3:12 PM Dear Joshua,		•
	rd work before and during the session. Today we reviewed week 7 homework (Terrorism) and you did very v y questions perfectly. It would be great if you review the new words for today.	well with explaining the
هیاکِل عظمیة He was sure کان مُتأکِد		
Our next session will be on Friday, November 2nd at 12:00 PM (EST) Keep up the hard work!	During this session we will review week 8 homework (Women's rights). I have attached the whiteboard if yo	ou want to review it.
		8_13_58_Snapshot.png
Author: Marwa M Abdelbaki SATURDAY, OCTOBER 20, 2018 AT 10:57 AM		←
Dear Joshua,		
	ou for your hard work before and during the session. Yesterday we reviewed week 6 homework (Refugees), e perfectly. Keep this up as you are doing, and it would be great if you practice the new words for yesterday	
Convincing	During this session we will review week 7 homework (Terrorism). I have attached the whiteboard if you want	to review it.

Please select the "Academic Year" and "Course Name" to be able to view course details.
Academic Year:* 2018 🔻 🧭 Course Name:* LAD455 - Arabic: Contemporary Topics (2018/DL/DL03) 🔻 🏈
Training Goals Attendance Course Objectives Messages Assignments
REMINDER: Please do not use sensitive information such as Social Security Numbers, Date of Birth, etc. in your Assignments.
Author: Joshua
THURSDAT, NOVEMBER 15, 2018 AT T1:25 PM
يريد الكاتب أن تكون هذاك إستر اتيجية للدولة بعيدة المدى للنهوض بالتعليم. هل توافق على هذا الرأي؟
يشك الكاتب في أن الحكومات العربية لديها خطة شاملة للتعليم وخلق فرص العمل. الحكومات العربية تستثمر في التعليم أكثر من الأغلبية الساحقة من الحكومات الأخرى. المشكلة ليست في الاستثمار في التعليم. الم شكلة هي أن هناك انفصالًا بين سياسة الحكومة حول خلق الوظائف والتعليم. الأشخاص الذين لديهم شهادات جامعية غير قادرين على العقور على عمل. المجتمعات متعلمة ، ومع ذلك فهي غير قادرة على إيجاد عم ل مغيد.
Attached files: Week 9 Recording 5 minutes.m4a
Author: Joshua
THURSDAT, NOVEMBER 15, 2018 AT 11:25 PM
هل بطالة حملة الشهادات هي قنابل موقونة؟
البطالة عامل خطر في المجتمع. يجب على الحكومات العمل مع المجتمع المدنى والقطاع الخاص لخلق المزيد من الفرص الشباب لإيجاد وظائف. لا أعتقد أن بطالة حاملي الشهادات هي أكبر تهديد للاستقرار. البطا لة على جميع المستويات أمر خطير. البطالة بين الفقراء والشباب هي قنبلة موقونة. تسمح التكنولوجيا ووسائل الإعلام الاجتماعية للمجتمع المدنى بمواجهة الحكومات مباشرة. بالإضافة إلى ذلك ، تحد وسائل الإعلام الاجتماعية أداة قوية لتشجيع الشفافية ومكافحة الفساد.
Author: Joshua
FRIDAY, NOVEMBER 09, 2018 AT 7:06 AM
هل هذاك إجراءات إضنافية يمكن القيام بها لتشجيع دخول المرأة سوق العمل؟
من المهم جدا مساعدة النساء على دخول سوق العمل. من المهم أيضنًا مساعدة النساء على البقاء في سوق العمل ، أو إعادة إنخال سوق العمل بعد الحمل. تتخلف الولايات المتحدة عن الحكومات الأوروبية والحكوما ت الغربية الأخرى في مساعدة النساء في مكان العمل. هذا صحيح بشكل خاص فيما يتعلق بتوفير تدابير خاصة لدعم الحوامل والأمهات العاملات. تحتاج الولايات المتحدة إلى توفير إجازة مدفوعة الأجر للأمهات و الأباء. بالإضافة إلى نلك ، فإن القدرة على العمل من المزل هي إحدى الطرق لتساجيع النساء والرجال على البقاء في سوق العمل حتى لو كان لديهم أطفال صغار.
Attached files: 🕞 Week 8 Recording 5 Minutes.m4a

Unclassified

Student Interaction with Administration

- Questionnaires
 - At beginning, middle, and end of term
- Monthly Newsletters
 - Highlight success stories, best practices, include reminders
- Weekly Announcements – On LMS landing page

Mentor Interaction with Administration

- Observations
- Audits of Student Progress Portal
- Participation Reminders
- SharePoint Workflows

Distance Language Learning Program

+ New \vee 🖾 Send by email 🔅 Page details



Important Dates

+ Add event

SEP

27

SEP

30

OCT

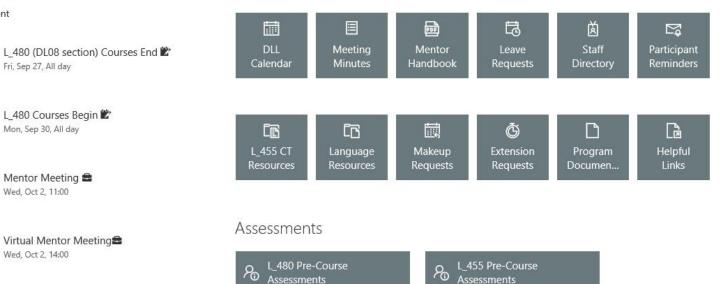
2

OCT

2

See all

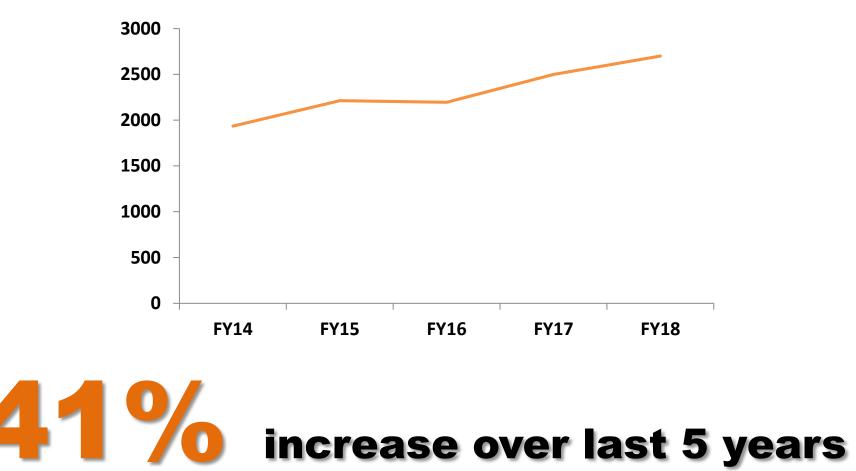
Program Resources and Requests





Unclassified

Enrollment



74% student pass rate +4% from FY14

17% student withdrawal rate -3% from FY14

9% student fail rate -1% from FY14

Coming Soon...

• New LMS

-Single sign-on

Refreshed Courseware

- -Mobile responsive
- –Apps for offline use
- High frequency vocabulary
 Relevant scenarios



Kristen E. Mulligan - Walters Distance Language Learning Coordinator School of Language Studies

MulliganKE@state.gov